

Tamisha Woods

From: Raymond Pollum <raymond.pollum@ring.com>
Sent: Thursday, May 02, 2019 1:02 PM
To: Henry Martin
Cc: Francis Giaime
Subject: Re: Ring MOU

Warning:

**External
Email**

Thank you Lieutenant Martin, I'll submit this for execution (counter signature) and get a copy back to you. At that point I'll also make an introduction to the Ring manager who will schedule the onboarding and provide CVPD with ongoing training.

Really excited to have Chula Vista PD onboard. Thank you and Sgt. Giaime for your efforts.

Ray

Raymond Pollum

Head of Law Enforcement Partnerships
ray@ring.com
949-690-6979



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Wed, May 1, 2019 at 12:02 PM Henry Martin <HMartin@chulavistapd.org> wrote:

Hello Ray,

Attached is a signed and scanned copy of the MOU. I hope this works for your guys. If you need the original, let me know and we can mail it to you.

Henry

Lt. Henry Martin

Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

MFF Commander / FTO Program Manager

Chula Vista Police Department

315 4th Ave

Chula Vista CA 91910

Desk (619) 476-2406

Fax (619) 691-5053

hmartin@chulavistapd.org

From: Francis Giaime

Sent: Friday, April 26, 2019 1:25 PM

To: Raymond Pollum <raymond.pollum@ring.com>

Cc: Henry Martin <HMartin@chulavistapd.org>

Subject: RE: Ring MOU

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All the best,

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Sent: Wednesday, May 01, 2019 5:19 PM
To: Raymond Pollum
Cc: Henry Martin
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Ray,

You would be happy to know that Ring cameras helped with a significant case over the weekend.

Sergeant Frank Giaime

On May 1, 2019, at 12:02 PM, Henry Martin <HMartin@chulavistapd.org> wrote:

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Neighbors by Ring
Memorandum of Understanding

This agreement is entered into this 1st day of May, 2019 by and between Ring LLC ("Ring") and Chula Vista Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Chula Vista ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

Term

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: _____

By: _____

Name: _____

Title: _____

Agency

Date: 4/30/19

By: _____

Name: Roxana Kennedy

Title: Chief of Police

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All the best,

Sgt. Frank Giaime

Community Policing Sergeant

Homeless Outreach Team

315 4th Avenue

Chula Vista, CA 91910

Desk (619) 476-2453

Cell (619) 385-6724

From: Raymond Pollum <raymond.pollum@ring.com>
Sent: Monday, April 8, 2019 12:53 PM
To: Francis Giaime <FGiaime@chulavistapd.org>

Cc: Henry Martin <HMartin@chulavistapd.org>

Subject: Re: Ring MOU

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Raymond Pollum

Head of Law Enforcement Partnerships

ray@ring.com

949-690-6979



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
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Tamisha Woods

From: Raymond Pollum <raymond.pollum@ring.com>
Sent: Friday, April 26, 2019 9:53 AM
To: Francis Giaime
Cc: Henry Martin
Subject: Re: Ring MOU

Warning:

**External
Email**

Sgt. Giaime, Excellent news, thank you. The process for moving forward is pretty straightforward. Here is a quick overview:

After executing the MOU, we will assign a program manager to your department. Their role is to conduct a remote onboarding (training) for a few stakeholders (investigative, community facing, admin, social media). Those stakeholders will then have full access to portal from that point forward.

Approximately 30 to 45 days later, the program manager will schedule an onsite training session where others in the department (chosen by the stakeholders) will be provided access to portal. The program manager will conduct that onsite training and then will be your "go to" resource for any questions, ongoing training, etc., going forward.

Fair warning, we're running about 30 days out for the initial remote onboarding.

Hope this helps. Please call with any questions. If the MOU was approved, please sign and return and we can get CVPD scheduled.

Regards, Ray

Raymond Pollum

Head of Law Enforcement Partnerships
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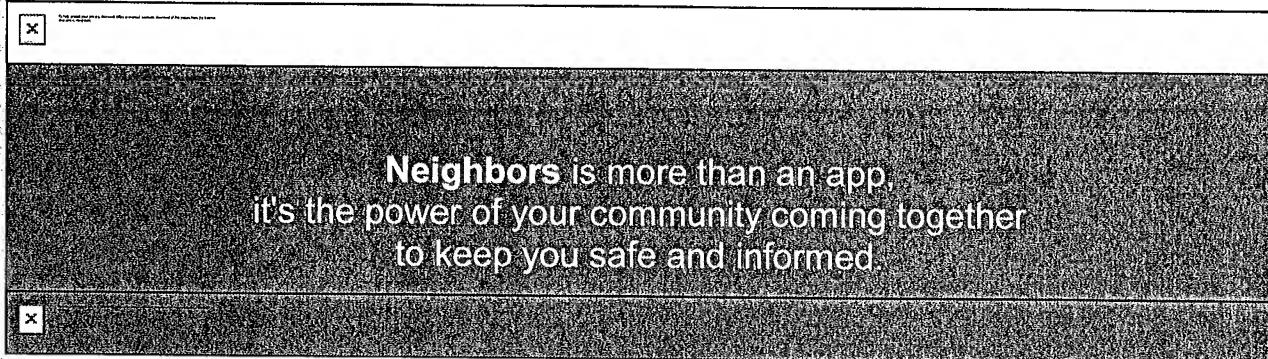
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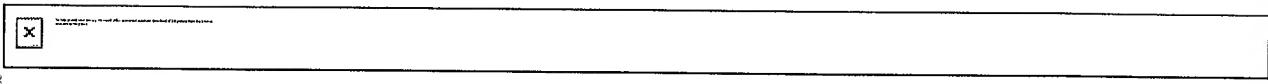
Tamisha Woods

From: Ring Team <no-reply@ring.com>
Sent: Friday, April 12, 2019 12:43 PM
To: fgiaime@chulavistapd.org
Subject: Welcome to Neighbors



Neighbors is more than an app,
it's the power of your community coming together
to keep you safe and informed.

Get real-time crime and safety alerts from your neighbors



Criminals target neighborhoods, not individual homes. But with real-time crime and safety alerts from your neighbors, you'll stay one step ahead of crime.

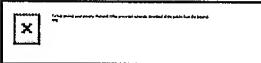
When you see something, share something

Millions of Americans are already using Neighbors - now you can stay connected with your community and share alerts about suspicious or criminal activity.

Our **community guidelines** help ensure all Neighbors treat each other with dignity and respect.

Safer Neighborhoods start with Neighbors.
Welcome to the New Neighborhood Watch.

SEE MY NEIGHBORHOOD



The Power of Neighbors

See how Neighbors came together in Dallas to stop package theft in their community.

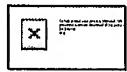
[Click here to unsubscribe from Neighbors emails](#)

Email intended for fgiaime@chulavistapd.org.

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Tamisha Woods

From: Angela Gaines <AGaines@chulavistapd.org>
Sent: Tuesday, April 09, 2019 10:28 AM
To: Raymond Pollum
Subject: Automatic reply: Ring MOU Status Check

Thank you for your e-mail. I am out of the office on Thursday April 4th - Monday April 8th. Your patience is appreciated while you await my response. Thank you. Angela

Tamisha Woods

From: Raymond Pollum <raymond.pollum@ring.com>
Sent: Tuesday, April 09, 2019 10:27 AM
To: Angela Gaines
Cc: Francis Giaime
Subject: Re: Ring MOU Status Check

Sorry Angela, and yes intended for Sgt. Giaime. He and I exchanged email yesterday. Thanks and I'll keep all future correspondence directed his way. Ray

Raymond Pollum

Head of Law Enforcement Partnerships
ray@ring.com
949-690-6979



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Hi Ray,

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Best Regards,

Angela Gaines

Police Community Relations Specialist

Chula Vista Police Department

315 Fourth Ave. Chula Vista, CA 91910

619 691-5187 or 619 726-1190

againes@chulavistapd.org

Off every other Monday

Follow CV Neighborhood Watch on Face Book at:

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“Your own safety is at stake when your neighbor’s house is ablaze.” Horace

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Sent: Tuesday, April 02, 2019 12:39 PM

To: Angela Gaines <AGaines@chulavistapd.org>

Subject: Ring MOU Status Check

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If I can be of any assistance, please feel free to contact me anytime at 949-690-6979.

Thank you. Ray

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To: Raymond Pollum
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Time Magazine's Top 10 Gadgets

The Truth About Daytime Burglaries

TechCrunch Product Review

ABC's Shark Tank (password: doorbot)

Ring Partners With LAPD To Reduce Crime In Wilshire Park